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RISE ABOVE



K9 Design Pet Grooming

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Mobile Pet Grooming Service, K-9 Designs, Washes Away IT Struggles with Nuvestack's Cloud-IT

K-9 Designs is a full-service mobile pet grooming shop on wheels that strives to make their customers' pets feel like part of a loving and caring family. They drive to customers' locations with a self-contained, fully equipped grooming van and have no back office to support their team. K-9 Designs is a family owned grooming salon that takes great pride in knowing and understanding its customers' needs.

K-9 Designs' team members are experts at pet care, but they have struggled in the past with IT and workload efficiencies. Even though they are a small company, K-9 Designs needs a lot more than just data storage. They need working tools like their scheduling and management software with an always-on robust server infrastructure; reliable high performance remote access for their team members; the best security available to protect their customers' data; and, support whenever their team needs it in the field. They need all of this, while working without any IT staff or back office support out of mobile pet grooming vans.

K-9 Designs struggled with these resource needs until they subscribed to Nuvestack's Cloud-IT service, the world's first "all-in" fully hosted and managed IT services platform. Nuvestack migrated and automated their IT resource needs. Now, K-9 Designs has all the tools it needs to compete with the biggest players in their space, without spending the time or the money on managing IT resources.

K-9 Designs doesn't think about data files, apps, software, database security, remote computing or even supporting their end users any more. Nuvestack's platform manages everything, including security patching, application updates, virus protection/removal and monitoring to stop problems before they start. If a K-9 Designs team member has an issue, Nuvestack's 24/7 Help Desk will support them.

K-9 Designs is out of IT completely. Their team members enjoy the best computing resources the cloud has to offer, they spend less than ever, they work on the world's fastest cloud infrastructure and they enjoy the kind of security that Fortune 500 companies envy.

K-9 Designs has big expansion plans for the future and is actively reaching into other markets. With Nuvestack, scaling is not an issue and K-9 Designs won't need to concern itself with the IT challenges that will slow their competitors. Nuvestack solved the IT challenges impacting K9 Designs' ability to manage and grow their business. Today, K-9 Designs is focusing on creating the family experience their customers and their pets have come to love, not IT.